

**Pakistan Information Commission**  
**Government Of Pakistan**  
**(Camp Office, Karachi)**

**Order**

**Appeal No: 3644-05/2024**

**Ishaque Ahmed**

**VS**

**Federal Insurance Ombudsman**

**October 7, 2024**

Syed Ayaz Mehmood, Advisor, Rameez Shoukat, PS to Advisor appeared on behalf of the respondent.

2. The public body has furnished a written reply by letter dated 11-03-2024. It has been mentioned in the written reply that the complaints filed by the appellant were disposed of as no maladministration was found against the respondent company, M/s Park Qatar Family Takaful Limited. It is further added that, not satisfied with the impugned order, the complainant filed a review petition before the forum, which was heard and disposed of by observing that there is no substance in the instant review petition and, therefore, no interference is warranted in the impugned order. Certified copies of the orders passed by Federal Insurance in Pakistan and a copy of the review petition have also been furnished along with the written reply. Both said orders meet the requirement of the appellant, as it is mentioned in the order that the appropriate authority passed the said order. Copy of the written reply, along with certified copies of the orders passed by Federal Insurance Ombudsman Pakistan in review as well as in the original jurisdiction, be shared with the appellant. Since the information furnished by the public body is being shared with the appellant, no further proceedings are required and the appeal is disposed of. Copy of the order be sent to both the parties.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**  
**Government Of Pakistan**  
**(Camp Office, Karachi)**

**Order**

**Appeal No: 3662-05/2024**

**Ishaque Ahmed**

**VS**

**Federal Insurance Ombudsman**

- October 7, 2024** Syed Ayaz Mehmood, Advisor, Rameez Shoukat, PS to Advisor appeared on behalf of the respondent.
2. The public body vide letter dated 18-07-2024 has furnished certified copies of the information/documents required by the appellant in the information request. Said information was shared with the appellant vide notice dated 29-07-2024 under RGL number 139876972, but no response has been received from the appellant objecting anything. It appears that the appellant is satisfied with the information shared with him; hence, no further proceedings are required. The appeal is disposed of. Copy of the order be sent to both the parties.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**

**Government Of Pakistan**

**Order**

**Appeal No: 3593-04/2024**

**Azmat Khan**

**VS**

**State Bank of Pakistan (SBP)**

**October 7, 2024**

Appellant present in person. None appeared from the public body. The review petition against the decisions made by the public body was dismissed. A notice has been received from the High Court of Sindh, Karachi as the State Bank of Pakistan has challenged the order of the Commission and order of the Commission dated 27-05-2024 have been suspended by the Sindh High Court. In view of the above, this appeal is sine-die adjourned. If the order is passed in favor of the party from the High Court, he may approach this Commission for further proceedings.

2. The appellant is present in person and has requested that the order passed in his appeal may be implemented as soon as the decision of the Honourable High Court of Sindh is received.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**  
**Government Of Pakistan**  
**(Camp Office, Karachi)**

**Order**

**Appeal No: 3677-05/2024**

**Abdul Nasir Khan**

**VS**

**Hyderabad Electric Supply Company (HESCO)**

**October 7, 2024**

Mr. Maji Khan, Director (Legal), HESCO appeared on behalf of the public body.

2. The public body, through a letter dated 27-07-2024, furnished the information in respect of query number one of the information request, along with details of employees availing electricity facility for the period from January 2024 to March 2024.
3. Regarding query number one, it was submitted that the information could not be provided. The Commission, vide notice 31-10-2024, shared the information with the appellant, but no response has been received from the appellant objecting to the shared information. It appears that the appellant is satisfied with the information shared with him, hence no further proceedings are required. The case is disposed of.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**  
**Government Of Pakistan**  
**(Camp Office, Karachi)**

**Order**

**Appeal No: 3675-05/2024**

**Abdul Nasir Khan**

**VS**

**Hyderabad Electric Supply Company (HESCO)**

**October 7, 2024**

Mr. Maji Khan, Director (Legal), HESCO appeared on behalf of the public body.

2. The public body, through a letter dated 27-07-2024, furnished the information in respect of query number one of the information request, along with details of employees availing electricity facility for the period from January 2024 to March 2024.
3. Regarding query number one, it was submitted that the information could not be provided. The Commission, vide notice 31-10-2024, shared the information with the appellant, but no response has been received from the appellant objecting to the shared information. It appears that the appellant is satisfied with the information shared with him, hence no further proceedings are required. The case is disposed of.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**  
**Government Of Pakistan**  
**(Camp Office, Karachi)**

**Order**

**Appeal No: 3268-11/2023**

**Abdul Nasir Khan**

**VS**

**Hyderabad Electric Supply Company (HESCO)**

**October 7, 2024**

Mr. Maji Khan, Director (Legal), HESCO appeared on behalf of the public body.

2. The public body furnished the required information, from Annexure A to Annexure E, has been furnished. Responses to all nine queries have been furnished. The list of required information has also been annexed with the written reply. The Commission shared the information with the appellant vide notice dated 02-09-2024, but no objection has been received for a long time. It appears that the appellant is satisfied with the information shared with him, hence no further proceedings are required.
3. As far as the reply to the show-cause notice issued to the CEO, HESCO is concerned, its written reply has been submitted today through the law officers. It is submitted that the information was shared with the Commission, and the office always respects the rights of citizens and addresses their grievances in accordance with law. The Commission is requested to withdraw the show-cause notice. Since the required information has been furnished and is also shared with the appellant and compliance with the order of the Commission has been made, therefore, the show-cause notice is hereby withdrawn. The case is disposed of accordingly. Copy of the order be sent to both the parties.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**  
**Government Of Pakistan**  
**(Camp Office, Karachi)**

**Order**

**Appeal No: 3655-05/2024**

**Azmat Khan**

**VS**

**Federal Urdu University of Arts, Science & Technology**

**October 7, 2024**

Appellant present in person. Mr. Meraj Muhammad, Assistant Registrar, FUUAST appeared on behalf of the public body.

2. The representative of the public body, through a letter 23-07-2024, provided the required information, which was shared with the appellant 30-07-2024. The appellant, who is present before the Commission, has submitted that he has received the required information and is fully satisfied, and does not want to proceed further in this appeal. Accordingly, the appeal is disposed of. A copy of the order will be sent to both the appellant and the public body.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**  
**Government Of Pakistan**  
**Order**

**Appeal No: 3596-04/2024**

**Azmat Khan**

**VS**

**Employees Old Age Benefit Institute (EOBI)**

**October 7, 2024**

Appellant not present. Shahbaz Khan, Assistant Director, EOBI appeared on behalf of the public body.

2. The public body, vide letter 26-08-2024, has furnished the required information, which has been examined by the Commission and found that it pertains to answers of all the queries properly. Moreover, the said information was shared with the appellant via notice dated 04-09-24 under RGL No. 139877954 but no response has been received from the appellant objecting this information. It appears that the appellant is satisfied, hence no further proceedings are required. The appeal is disposed of. A copy of the order be sent to the appellant and the public body accordingly.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner

**Pakistan Information Commission**

**Government Of Pakistan**

**Order**

**Appeal No: 3661-05/2024**

**Maqsood Ahmed**

**VS**

**Employees Old Age Benefit Institute (EOBI)**

**October 7, 2024**

Shahbaz Khan, Assistant Director, EOBI appeared on behalf of the public body.

2. On the last date of the hearing, the public body furnished a written reply. As far as, information cited at Serial No. 1 of the information request is concerned, it was provided and stands shared with the appellant.
3. However, in response to the information cited at Serial # 2 and 3 of the information request, the public body claimed exemption from disclosure under Section 7 of the Right of Access to Information Act, 2017. The Commission shared the written reply with the appellant vide notice dated 23-7-24 as well as through WhatsApp on 09-08-24 under RGL No. 139876771 but no reply has been received from the appellant. Since the information required at Serial No. 1 has been furnished and shared with the appellant, no further proceedings are required to that extent.
4. The Commission has found that the information required in Serial No. 2 and 3 of the information, is in respect of names, father names, registration numbers, and job descriptions of employees, which pertains to individual privacy and cannot be shared with the appellant under Section 7 of the Right of Access to Information Act, 2017.
5. In view of the above, the appeal is disposed of. A copy of the order will be sent to both the appellant and the public body.

**Ijaz Hassan Awan**  
Information Commissioner

**Shoaib Ahmad Siddiqui**  
Chief Information Commissioner